



December 8, 2022

UPDATED

Medi-Cal RX Delay in Resumption of Retroactive Claim Adjustments

Dear Provider,

The Department of Health Care Services (DHCS) recently updated the status of the resumption of retroactive claim adjustments. Claims adjustments were planned to resume in November, however; it is being delayed.

DHCS will publish more details as the updates are identified and will update the FAQ section as well.

The updated DHCS notice regarding resuming the retroactive claim adjustment can be found here:

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.12_A_Status_Update_Recommencement_Pharmacy_Retroactive_Claim_Adjustments.pdf

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems