

PROVIDER Bulletin



KERN HEALTH SYSTEMS

November 9, 2022

California Children's Services – Physical & Occupational Therapy

Dear Provider,

Before referring a KHS member **under the age of 21 years old** for physical or occupational therapy, please check to see if the patient has a CCS condition.

- To determine if the member has a CCS condition, please access the California Children's Services (CCS) Provider Electronic Data Interchange Portal at:
 - <https://cmsprovider.cahwnet.gov/PEDI/login.jsp>
- If it is determined that the member **has** a CCS condition, and that is the reason you are referring the member for therapy, please fill out a Service Authorization Request (SAR) and send it directly to **CCS. Do not refer the member to any therapy providers directly.**
 - To obtain a SAR, please visit:
<https://www.dhcs.ca.gov/formsandpubs/forms/Forms/ChildMedSvcForms/dhcs4488.pdf>
- If it is determined that the member **does not** have a CCS condition, or if the therapy is not in relation to the CCS condition, the member can be referred directly to any in-network KHS physical or occupational therapist. Please note, KHS does not require prior authorization for physical or occupational therapy unless the requesting provider is a tertiary facility or a non-contracted provider. It is important to remember to check the prior authorization list the first of each month as changes are made monthly.
- If your office receives a Notice of Action (denial from CCS) you can refer the patient directly to any contracted KHS physical or occupational therapist for services.

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems