

# PROVIDER Bulletin



## KERN HEALTH SYSTEMS

February 26, 2024

### **Annual Managed Care Accountability Set (MCAS) Audit**

Dear Provider,

As mandated by the California Department of Health Care Services (DHCS), Kern Health Systems (KHS) is required to report data for the annual MCAS audit (formerly referred to as HEDIS). This data is used to determine the overall performance of the health plan. KHS or its designated vendor, **Cotiviti**, will provide your office with a list of member records that will need to be provided. This information will be used to calculate MCAS performance levels for measurement year 2023.

The record requests will be sent to your office from Cotiviti. If your office uses Electronic Medical Records (EMR) and you are interested in providing the KHS Quality Performance Department access to your EMR in order to reduce record preparation, please contact your Provider Relations Representative. For providers who cannot provide EMR access, please abide by the Cotiviti instructions to send the records requested by the deadline provided.

Provider offices will receive a formal request containing more details and contact information over the next few weeks. Thank you for your support and partnership in another successful MCAS season.

***Please note this is a separate request from the DHCS encounter data validation (EDV) study that you may also receive from KHS. This request will come directly from your Provider Relations Representative via email.***

KHS posts all bulletins on the KHS website, [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com), choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia  
Provider Relations Manager