



September 2022

Hot Topics!

Enhanced Care Management (ECM) Program- formerly known as the Health Homes Program (HHP) Updates: Implemented in January of this year. KHS currently has 12 ECM sites with associated providers. Population of focus (POF) including Individuals and families experiencing Homelessness, Adult High Utilizers, Adult SMA/SUD, and individuals transitioning from incarceration.

ECM Program and Providers:

<https://www.kernfamilyhealthcare.com/members/enhanced-care-management/>

KFHC ECM Brochure can be found on the KFHC website:

<https://www.kernfamilyhealthcare.com/providers/provider-resources/enhanced-care-management/>

Provider Appointment Availability Survey: The Department of Managed Healthcare (DMHC) requires health plans to annually submit reports measuring their network's timely access to care. To meet this requirement, Kern Health Systems (KHS) conducts an annual Provider Appointment Availability Survey. The survey is set to go out shortly. Additional information can be found [here](#). The Appointment Availability and Access Standards can be found [here](#).

Provider Portal Tip – Don't Forget to deactivate employees who have access to the KHS Provider Portal who are no longer employed with your office.

Recent Bulletins

- Infant Wellness Visits Collaboration
- Medi-Cal RX Reinstatement of Prior Authorization Phase I
- Covid-19 Vaccine Benefit for Pediatric Population
- Long Term Care Carve-In
- Medi-Cal RX Covid-19 Vaccine Billing for Members 6 months and Older
- Value Based Payment Ending
- Provider Portal Enhancements
- FSR MRR Attestation Updated
- Population Needs Assessment 2022
- Proposition 56 Payments

KHS uses Provider Bulletins to communicate updates and regulatory requirements with our contracted providers/facilities.

To Access all KHS Bulletins, please visit the Provider section of the KHS website:

<https://www.kernfamilyhealthcare.com/providers/bulletins/>

Welcome to Our Newly Contracted Providers!

- Blas D. Hernandez, MD
Anesthesiology
- Strive Medical
Durable Medical Equipment
- Movement Space Physical Therapy
Physical Therapy
- Orthokinetic
Durable Medical Equipment
- Pacific Health Education Cognitive Center
Psychiatry

For more information on all contracted KHS providers, you can visit our online provider directory at:

<https://www.kernfamilyhealthcare.com/members/find-a-doctor-hospital-or-clinic/>

For more information on any of the topics above, or any question, please contact your Provider Relations Representative at 1-800-391-2000, or visit the KHS website at www.kernfamilyhealthcare.com