



November 30, 2023

Reminder: All Plan Letter 23-018

Managed Care Health Plan Transition Policy Guide

Dear Provider,

As a reminder the Department of Healthcare Services (DHCS) released All Plan Letter (APL) 23-018, Managed Care Health Plan (MCP) Transition Policy Guide.

Effective **January 1, 2024**, Medi-Cal members will have the following **three** health plan options in Kern County:

Continuing Health Plan	Kern Family Health Care (KFHC)
Entering Health Plan	Anthem Blue Cross Partnership Plan (*Health Net no longer available in Kern County after 12/31/2023)
Entering Health Plan	Kaiser Permanente (Subject to eligibility criteria)

*Members currently assigned to Health Net will be given the choice to select from the Health Plans listed above.

Continuity of Care (CoC) is provided to members transitioning to a new health plan effective January 1, 2024. CoC will allow members to continue services with their current provider for 12 months as they transition with their new health plan. However, the 2024 CoC policy does not apply to members that change health plans by choice **after** January 1, 2024. CoC extends beyond 12 months for the following members:

- Members receiving hospice care
 - Duration of terminal illness
- Members that are pregnant or postpartum
 - Within 12 months of pregnancy completion or maternal mental health diagnosis
- Members receiving hospital inpatient care
 - Duration of the acute condition

For additional information regarding the 2024 MCP Transition, please reference the links below:

- <https://www.dhcs.ca.gov/MCP-Transition/Pages/Home.aspx>
- <https://www.dhcs.ca.gov/MCP-Transition/Pages/Providers.aspx>

PROVIDER Bulletin



KERN HEALTH SYSTEMS

For additional information regarding the Managed Care Plan Transition Policy Guide, please reference the link below:

- https://www.dhcs.ca.gov/Documents/Managed_Care_Plan_Transition_Policy_Guide.pdf

Additional information regarding APL 23-018 Managed Care Health Plan (MCP) Transition Policy Guide, is available on the State of California – Health and Human Services Agency, Department of Health Care Services website:

- <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/APL23-018.pdf>

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000, Option 5 (silent prompt).

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems