



September 10, 2025

Provider Portal Maintenance

Dear Provider,

Kern Health Systems will be performing system maintenance during the time listed below. During this time some systems will be temporarily unavailable. We apologize for any inconvenience. If you have questions, please contact the KHS Provider Relations Department at (661) 664-5000.

Scheduled Maintenance Periods

Friday, September 12th, 2025 at 5:00 PM - Saturday, September 13th, 2025 at 12 NOON.

<u>Provider Bulletins</u> are available on the <u>KHS website</u>. Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.

Sincerely,

Kristie Onaindia Provider Relations Manager Kern Health Systems