



October 2022

### Hot Topics!

**Baby Steps Program:** The goal of the Baby Steps Program is to encourage timely and routine prenatal care among pregnant members to achieve healthy pregnancies and healthy babies. KHS has developed the Baby Steps Program to support our pregnant and postpartum members by providing personalized pregnancy health guides, phone calls, and helpful webpages and brochures. In addition, we partner with community agencies and organizations to provide additional assistance to our members.

**Baby Steps Program page on KFHC website:**

<https://www.kernfamilyhealthcare.com/members/health-and-wellness-services/baby-steps-program/>

**Prior Authorization** – The KHS Prior Authorization List gets updated monthly, be sure to check prior to rendering services. The list can be found under the Provider Resources section of the Provider Tab of the KHS website:

<https://www.kernfamilyhealthcare.com/clientfiles/getfile/PA-List.pdf>

- Services that require prior authorization, must be submitted via the KHS Provider Portal

**Provider Portal Tip** – Don't Forget to deactivate employees who have access to the KHS Provider Portal who are no longer employed with your office.

### Recent Bulletins

- Proposition 56 Payments
- Provider Appointment Availability Survey
- Family Planning – APL 22-011
- Medi-Cal RX Reinstatement of Prior Authorization Phase I Wave III
- Medi-Cal RX Reinstatement of Prior Authorization Brand Med Necessary
- Long Term Care Carve-In
- Medi-Cal RX Covid-19 Vaccine Billing for Members 6 months and Older
- Infant Wellness Visits Collaboration
- FSR MRR Attestation Updated
- Population Needs Assessment 2022

KHS uses Provider Bulletins to communicate updates and regulatory requirements with our contracted providers/facilities.

**To Access all KHS Bulletins, please visit the Provider section of the KHS website:**

<https://www.kernfamilyhealthcare.com/providers/bulletins/>

### Welcome to Our Newly Contracted Providers!

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| • <b>Brookdale Riverwalk</b><br><i>SNF</i>             | • <b>California Hearing Center</b><br><i>Hearing Aid Dispenser</i> | • <b>Eastside Medical Supply Inc</b><br><i>DME</i>               |
| • <b>The Orchards Post-Acute</b><br><i>SNF</i>         | • <b>Clinica Pharmacy</b><br><i>Pharmacy/DME</i>                   | • <b>Regional Imaging INC</b><br><i>Hospital Based Radiology</i> |
| • <b>Solace Home Health Care</b><br><i>Home Health</i> | • <b>Solace Hospice</b><br><i>Hospice</i>                          | • <b>Your Hearing Connection</b><br><i>Hearing Aid Dispenser</i> |

For more information on all contracted KHS providers, you can visit our online provider directory at:

<https://www.kernfamilyhealthcare.com/members/find-a-doctor-hospital-or-clinic/>

For more information on any of the topics above, or any question, please contact your Provider Relations Representative at 1-800-391-2000, or visit the KHS website at [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com)