

PROVIDER Bulletin



KERN HEALTH SYSTEMS

May 15, 2023

Topic: Community Supports Services

Regarding: Additional Community Supports Services

Dear Provider:

Kern Health Systems (KHS) is excited to announce that three additional services will be offered under Community Supports Services starting July 1, 2023. Community Supports Services are additional services which provide added support to address social needs that could be impacting a member's health. The new services include:

- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility Transition to a Home
- Personal Care and Homemaker Services

These services will continue to be integrated with care management for high-risk populations and available to members who qualify. As a Network Provider, you will have the ability to refer your Kern Family Health Care patients for Community Supports Services via the KHS Provider Portal.

If you would like to review the full CalAIM document, please visit:

<https://www.dhcs.ca.gov/Documents/MCQMD/DHCS-Community-Supports-Policy-Guide.pdf>

For any questions, please contact your Provider Relations Representative and they will connect you to the KHS Community Support Services Team at 800-391-2000. KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

Thank you,

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