



**KERN HEALTH  
SYSTEMS**

<b>KERN HEALTH SYSTEMS</b>					
<b>POLICY AND PROCEDURES</b>					
SUBJECT: Multipurpose Senior Services Program (MSSP)				POLICY #: 3.94-P	
DEPARTMENT: Utilization Management					
Effective Date: 10/16/2023	Review/Revised Date: 10/16/2023	DMHC	X	PAC	
		DHCS	X	QI/UM COMMITTEE	
		BOD		FINANCE COMMITTEE	

\_\_\_\_\_ Date \_\_\_\_\_  
Emily Duran  
Chief Executive Officer

\_\_\_\_\_ Date \_\_\_\_\_  
Chief Medical Officer

\_\_\_\_\_ Date \_\_\_\_\_  
Chief Operating Officer

\_\_\_\_\_ Date \_\_\_\_\_  
Chief Compliance and Fraud Prevention Officer

\_\_\_\_\_ Date \_\_\_\_\_  
Director of Population Health Management

\_\_\_\_\_ Date \_\_\_\_\_  
Director of Enhanced Care Management

\_\_\_\_\_ Date \_\_\_\_\_  
Director of Claims

\_\_\_\_\_ Date \_\_\_\_\_  
Director of Member Services

\_\_\_\_\_ Date \_\_\_\_\_  
Utilization Management Director

## **Multipurpose Senior Services Program**

Effective January 1, 2022, MSSP will no longer be transitioned to managed care and will be carved out of CCI. MSSP will operate as a waiver benefit.

MSSP operates under a Medicaid (Medi-Cal in California) 1915(c) Home and Community-Based Services (HCBS) waiver that has been approved by the federal Centers for Medicare & Medicaid Services. The current waiver extends from July 1, 2019, through June 30, 2024. The California Department of Aging (CDA) administers MSSP under an interagency agreement with the Department of Health Care Services. CDA's MSSP Branch oversees the programmatic, fiscal, and service components of local MSSP site operations.

### **PURPOSE:**

MSSP provides both social and health care management services to assist frail individuals aged 65 or older to remain in their own homes and communities. To be eligible for MSSP, these individuals must meet the criteria for skilled nursing facility care.

The Program's goal is to prevent or delay institutionalization through ongoing care management, using available community services and resources, and purchasing needed services when they are not already available. The total annual combined cost of care management and other services must be lower than the cost of receiving skilled nursing facility care.

A team of health and social service professionals provides each MSSP participant with a complete health and psychosocial assessment to determine needed services. The team then works with the MSSP participant, their physician, family, and others to develop an individualized care plan.

### **POLICY:**

Upon identification of a member that meets criteria to be eligible for MSSP services the KHS Long Term Care (LTC) team shall assist in referral coordination to the California Department of Aging (CDA) MSSP Branch for evaluation when they meet the following criteria requirements:

- A. Age 65 and older
- B. Income Currently eligible for Medi-Cal under a qualifying primary Medi-Cal aid code
- C. Medi-Cal beneficiaries certified or certifiable for placement in a skilled nursing.

### **DEFINITIONS:**

<b>MSSP Benefits)</b>	Services include but are not limited to: <ul style="list-style-type: none"><li>A. Care management,</li><li>B. Adult day care,</li><li>C. Minor home repair/maintenance,</li><li>D. Supplemental in-home chore, personal care and protective supervision services,</li></ul>
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	<ul style="list-style-type: none"> <li>E. Respite services,</li> <li>F. Transportation services,</li> <li>G. Counseling and therapeutic services,</li> <li>H. Meal services, and</li> <li>I. Communication services.</li> </ul>
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**PROCEDURE:**

KHS LTC case managers will access MSSP information through the statewide toll-free Senior Information Line at 1-800-510-2020 and the California Department of Aging website (<http://www.aging.ca.gov/>). The Multipurpose Senior Services Program (MSSP) program code is 3910100.

If the member is accepted into the MSSP Program the Program’s team will then work with MSSP participant, their physician, family, and others to develop an individualized care plan. The KHS LTC team will work with MSSP providers in coordinating any medically necessary care and or health plan benefits required outside of the MSSP Program Benefits.

The KHS LTC CM team will coordinate data sharing for MSSP members with assigned program CM. Data sharing will include,

- A. Sharing and maintaining current MSSP member care plans in the KHS and MSSP provider case files,
  - 1. Individual ICPs are re-evaluated at a minimum at least annually or upon significant change in a member’s condition or services.
- B. Sharing of risk assessments conducted by KHS and or the MSSP,
- C. Notification of MSSP member changes in conditions such as:
  - 1. Institutional events
  - 2. Sentinel critical incident events
  - 3. Changes in the member’s social circumstances such as:
    - a. Care giver and home circumstance changes that may impact the home stability of the MSSP member.

If the member is not accepted into the waiver program KHS will coordinate services as needed and necessary.

**REFERENCE:**

**Revision 2022-11:** Policy submitted to DHCS for APL 22-018. DHCS approval received on 12/19/2022 for LTC 13.

1. Medicaid **Home and Community-Based Services** (HCBS) Waiver program, section **1915(c)** of the Social Security Act. <https://www.dds.ca.gov/initiatives/hcbs/>
2. <https://aging.ca.gov/download.aspx?IE0rcNUV0zbJAQe3uAgivO%3d%3d>
3. California Department of Aging website (<http://www.aging.ca.gov/>)