



PROVIDER *bulletin*

December 27, 2021

Dear Provider,

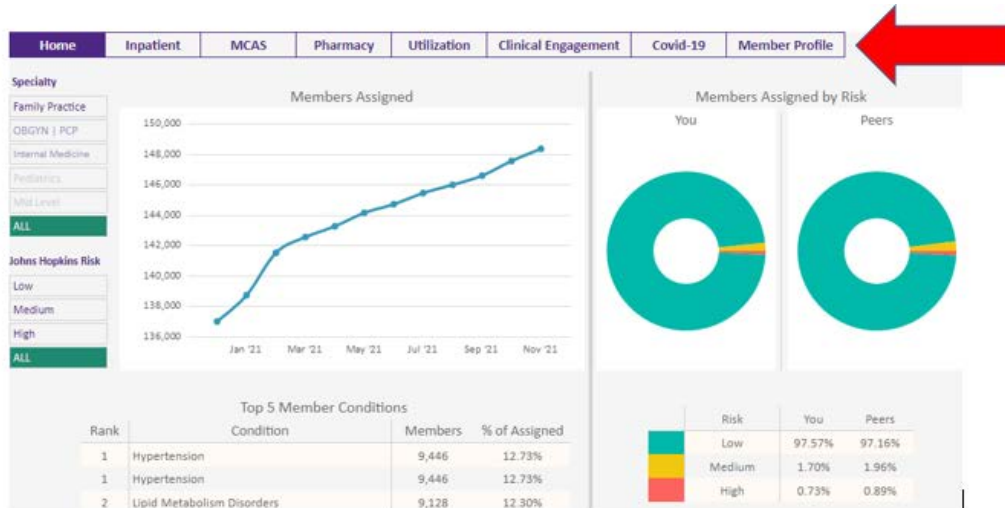
Kern Health Systems has added a new feature to our Provider Portal, Member Profile. The Member Profile provides a comprehensive view of a member's health status including:

- Lab Results
- Pharmacy History
- Utilization History
- Diagnosis History
- ED Visit History
- Hospitalization History including length of stay
- Gaps in Care (MCAS)
- KHS Program Enrollment

To access Member Profile, please visit the KHS Provider Portal:

<https://provider.kernfamilyhealthcare.com/v3app/publicservice/loginv1/login.aspx?bc=1215a844-d81f-4be0-ac1c-92dd137dd90c&serviceid=05411915-5bc6-4527-97a6-45b09eecbde3>

From the home screen, select **Provider Practice** then **Member Profile**. A screenshot has been provided for reference:



If you have any questions, please reach out to your Provider Relations Representative at 661-664-5000

Thank you,

Melissa McGuire
Provider Relations Manager
Kern Health Systems