



December 9, 2022

New Email Encryption Instructions

Dear Provider,

Kern Health Systems (KHS) has implemented a new way to send secure/encrypted emails. In order to open a secure/encrypted email, please create a Microsoft account to access encrypted emails that are sent. It is a free, one-time process. Please note that the encryption will work regardless of what email is used. To create a Microsoft account, please see link below:

https://account.microsoft.com/account/Account

KHS posts all bulletins on the KHS website, <u>www.kernfamilyhealthcare.com</u>, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire Deputy Director of Provider Network Kern Health Systems