

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

November 14, 2024

KHS Provider Portal | System Unavailable

Dear Provider,

Kern Health Systems (KHS) is aware that the KHS Provider Portal is currently unavailable. Our team is currently resolving the issue in batches. **Before faxing any authorization, please log in to the Provider Portal to verify if your account issue has been restored. We recommend checking periodically throughout the day, as accounts will be restored in stages.** We apologize for any inconvenience and appreciate your patience.

Eligibility

- To verify eligibility please call the DIVA link, for more information by click [here](#)

Referrals

- Please fax the [Outpatient Referral form](#) to 661-664-5190
- Please fax Inpatient Admission Face Sheet to 661-664-5169

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems