



PROVIDER *bulletin*

March 4, 2021

*****UPDATE*****

Services rendered at home

Dear Provider:

KHS originally released a bulletin on February 10, 2021 titled "Service Facility on Claims". This bulletin replaces the original bulletin sent out by KHS.

When services are rendered via place of service 12, a member's home, the service facility on a claim should be left blank. The service facility information should only be provided if the services are rendered in a hospital, lab, or other type of facility. The service facility should never be completed for services rendered in a patient's home.

Failure to submit correct claims including the service location will result in a denied claim. If you have questions, please contact your Provider Relations Representative at (661) 664-5000.

Thank you,

Melissa Lopez
Provider Relations Manager
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