



COMMITTEE: *EXECUTIVE QUALITY IMPROVEMENT HEALTH EQUITY (EQIHEC) COMMITTEE*
DATE OF MEETING: *FEBRUARY 8, 2024*
CALL TO ORDER: *7:03 AM BY MARTHA TASINGA, MD - CHAIR*

Members Present On-Site:	Martha Tasinga, MD – KHS Chief Medical Officer Jennifer Ansolabehere – PHN Danielle Colayco, PharmD – Komoto	Todd Jeffries – Bakersfield Community Healthcare Allen Kennedy – Quality Team DME Michael Komin, MD – Komin Medical Group	Philipp Melendez, MD – OB/GYN Chan Park, MD – Vanguard Family Medicine
Members Virtual Remote:		Satya Arya, MD - ENT	
Members Excused= E Absent=A	Debra Cox – Omni Family Health (A)		
Staff Present:	Amy Carrillo, KHS Member Services Manager Michelle Curioso, KHS Director of PHM Amy Daniel, KHS Executive Health Svcs Coordinator Dan Diaz, RN – ECM Clinical Manager Pawan Gill – Health Equity Manager	Yolanda Herrera, KHS Credentialing Manager Loni Hill-Pirtle, KHS Director of ECM Magdee Hugais – KHS Director of QI Traco Matthews – Chief Health Equity Officer John Miller, MD – KHS QI Medical Director	Vanessa Nevarez, KHS Health Equity Coordinator Gregory Panero – Provider Network Analytics Abdolreza Saadabadi MD – KHS BH Medical Director Nate Scott, KHS Senior Director of Member Services Isabel Silva, KHS Senior Director of W&P James Winfrey, KHS Deputy Director of PNM

AGENDA ITEM	DISCUSSION / CONCLUSIONS	RECOMMENDATIONS/ ACTION	DATE RESOLVED
Quorum	Attendance / Roll Call	Committee quorum requirements met.	N/A
Call to Order	Dr. Martha Tasinga, MD, KHS Chief Medical Officer and Chair called the meeting to order at 7:03 am.		N/A
Public Presentations	There were no public members present for this meeting.		N/A
Committee Announcements	Danielle Colayco announced Komoto Pharmacy received a Quality Grant from KHS and it will be used to promote their Pediatric Mobile Vaccination Clinic. CMO-CHEO Update:	Informational Only.	N/A

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	Dr. Tasinga gave a brief overview of the changes to the QI-UM Committee restructure. Committee is now EQIHEC and is responsible for all sub-committees that previously reported to QI-UM Committee, and they will now be reporting to EQIHEC.	Informational Only.	N/A
Committee Minutes	<u>Approval of Minutes</u> The Committee's Chairperson, Martha Tasinga MD, presented the QI-UM Committee Minutes for approval.	<input checked="" type="checkbox"/> ACTION: Dr. Melendez moved to approve minutes of November 30, 2023, seconded by Allen Kennedy. Motion carried.	2/8/24
OLD BUSINESS	There was no old business to present	N/A	N/A
NEW BUSINESS	<p><u>Consent Agenda Items</u></p> <p>CA-5) Physician Advisory Committee (PAC) Q4 2023 Summary of Proceedings – APPROVE</p> <p>CA-6) Public Policy – Community Advisory Committee (PP-CAC) Q4 2023 Summary of Proceedings – APPROVE</p> <p>CA-7) Drug Utilization Review (DUR) Committee Q4 2023 Summary of Proceedings – APPROVE</p> <p>CA-8) Pharmacy TAR Log Statistics – APPROVE</p> <p>CA-9) Kaiser Reports (PROPRIETARY AND CONFIDENTIAL)</p> <ul style="list-style-type: none"> • KFHC APL Grievance Report Q4 2023 – RECEIVE AND FILE • KFHC Volumes Report for Q4 2023 – RECEIVE AND FILE • Kaiser Reports will be available upon request. 	<p><input checked="" type="checkbox"/> ACTION: Dr. Melendez moved to approve the consent agenda items, that included their reports and summaries, seconded by Allen Kennedy. Motion carried.</p> <p>There were no further questions or discussion on these topics from the Committee Members.</p>	2/8/24
	10) Health Equity Transformation Steering Committee – Pawan presented the purpose of the HETSC description, function, and composition for the committee's consideration. This report included the following:	<input checked="" type="checkbox"/> ACTION: Dr. Saadabadi moved to approve the HETSC Charter, Meeting Schedule, and 2024 Work Plan, seconded by Allen Kennedy. Motion carried.	2/8/24

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	<ul style="list-style-type: none">• 2024 Health Equity Strategy PowerPoint Presentation – APPROVE• HETSC Charter - APPROVE• HETSC Workplan – APPROVE <p>11) Credentialing Statistics Q4 2023 – APPROVE Yolanda presented the 4th Quarter monitoring of credentialing statistics for reporting period October 1, 2023 through December 31, 2023. There were a total of 159 Initially Credentialed Providers and 135 Recredentialed Providers. There were no significant trends identified in credentialing.</p> <p>12) Board Approved New & Existing Contracts Report – APPROVE Yolanda summarized the Newly approved contract vendors and there were no significant trends or patterns identified.</p> <p>13) Credentialing & Recredentialing Summary Report – APPROVE Yolanda presented the Credentialing & Recredentialing Summary for 4th Quarter revealing an increase in PCP Providers and an increase in Specialty Providers as well. There were no significant trends or patterns identified.</p> <p>14) Network Review Q4 2023 – APPROVE James provided the overview and results for the Plan’s 4th Quarter 2023 After-Hours Survey, Provider Accessibility Monitoring Survey, Accessibility Grievance Review, Geographic Accessibility and DHCS Network Certification, Network Adequacy and Provider Counts, and the DHCS Quarterly Monitoring Report Template Review. There were no significant trends or patterns identified.</p>	<p><input checked="" type="checkbox"/> ACTION: Dr. Saadabadi moved to approve the Credentialing 4th Quarter Statistics, New Vendor Contracts and Credentialing/Recredentialing Summary Report, seconded by Allen Kennedy. Motion carried.</p> <p>There were no further questions or discussion on these topics from the Committee Members.</p> <p><input checked="" type="checkbox"/> ACTION: Dr. Melendez moved to approve the After-Hours Survey, Provider Accessibility Monitoring Survey, Accessibility Grievance Review, Geographic Accessibility and DHCS Network Certification, Network Adequacy and Provider Counts, and the DHCS Quarterly Monitoring Report Template Review, seconded by Dr. Park. Motion carried.</p> <p>There were no further questions or discussion on these topics from the Committee Members.</p>	<p>2/8/24</p> <p>2/8/24</p>

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	<p>15) Enhanced Case Management Program Report Q4 2023 – APPROVE Dan discussed the ECM’s progress to date with quantitative/qualitative measures and track and trend relevant ECM demographic data with the committee and presented the following items:</p> <ul style="list-style-type: none"> • Description of Enhance Care Management • Composition of the Populations of Focus as delineated by the DHCS and relative trends. • Cost/Utilization Savings Measures • Clinical measures • Feedback Measures • 2024 Meeting Schedule <p>16) Health Education Activity Report Q4 2023 – APPROVE Isabel presented the 4th Quarter 2023 Wellness & Prevention Department report summarizing all health education, cultural and linguistic activities performed during the 4th quarter of 2023. The below highlights were shared with the members on efforts currently being implemented by the WP department:</p> <ul style="list-style-type: none"> • New Programs: Diabetes & Empowerment • 4th Quarter Trainings • Community Events • Service Monitoring <p>17) Grievance Operational Board Update Q4 2023 – APPROVE</p> <p>18) Grievance Summary Reports Q4 2023 – APPROVE Amy presented the previous four quarters of 2023. The following trends were identified related to the Grievances and Appeals received during the 4th Quarter, 2023</p> <ul style="list-style-type: none"> • There was a slight decrease in Grievances and 	<p><input checked="" type="checkbox"/> ACTION: Dr. Melendez moved to approve the ECM Description, Composition, Cost Savings Measures, Clinical/Feedback Measures and 2024 Meeting Schedule, seconded by Dr. Komin. Motion carried.</p> <p>There were no further questions or discussion on these topics from the Committee Members.</p> <p><input checked="" type="checkbox"/> ACTION: Dr. Melendez moved to approve the Wellness and Prevention 4th Quarter Report, seconded by Dr. Saadabadi. Motion carried.</p> <p>There were no further questions or discussion on these topics from the Committee Members.</p> <p><input checked="" type="checkbox"/> ACTION: Dr. Komin moved to approve the Wellness and Prevention 4th Quarter Report, seconded by Mr. Jeffries. Motion carried.</p> <p>There were no further questions or discussion on these topics from the Committee Members.</p>	<p>2/8/24</p> <p>2/8/24</p> <p>2/8/24</p>

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	<p>Appeals in Quarter 4, 2023 when compared to the previous two quarters in 2023.</p> <ul style="list-style-type: none"> Of the 1,667 Standard Grievance and Appeal cases, 915 were closed in favor of the Plan and 626 cases closed in favor of the Enrollee. At the time of reporting, 126 cases were delayed pending a response and/or medical records from providers. <p>19) Quality Improvement Program Reporting Q4 2023 – APPROVE Magdee presented the 2024 Quality Improvement Program Description, 2024 Program Workplan and 2023 Program Evaluation for the committee’s consideration. All program documents were presented and approved in the 1 st Quarter 2024 Executive Quality Improvement Health Equity Committee This report included the following:</p> <ul style="list-style-type: none"> 2024 QI Program Description – APPROVE 2023 QI Work Plan Evaluation – APPROVE 2024 QI Work Plan - APPROVE <p>20) Utilization Management Program Reporting Q4 2023 – APPROVE Dr. Tasinga presented the 2024 UM Program Description, 2024 UM Program Workplan and 2023 UM Program Evaluation for the committee’s consideration. UM is focused on ensuring KHS members receive the right care at the right time in the right setting. This report included the following:</p> <ul style="list-style-type: none"> 2024 UM Program Description - APPROVE 2023 UM Work Plan Evaluation – APPROVE 2024 UM Work Plan <p>21) Population Health Management (PHM) Reporting - APPROVE Michelle informed the committee of the newly launched Population Health Management (PHM) Department that</p>	<p><input checked="" type="checkbox"/> ACTION: Mr. Jeffries moved to approve the 2024 Quality Improvement Program Description, 2024 Program Workplan and 2023 Program Evaluation, seconded by Dr. Komin. Motion carried.</p> <p>There were no further questions or discussion on these topics from the Committee Members.</p> <p><input checked="" type="checkbox"/> ACTION: Dr. Melendez moved to approve the 2024 UM Improvement Program Description, 2024 UM Program Workplan and 2023 UM Program Evaluation, seconded by Dr. Komin. Motion carried.</p> <p>There were no further questions or discussion on these topics from the Committee Members.</p>	<p>2/8/24</p> <p>2/8/24</p> <p>2/8/24</p>

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	<p>became effective January 1, 2023. The DHCS developed a framework that broaden delivery systems, program, and payment reform across the Medi-Cal Program. The purpose of PHM is to engage members with their health care and address social determinants of health and gaps in care while reducing cost.</p> <ul style="list-style-type: none"> • PHM 2023 Program Highlights • PHM Committee Charter <p>Mr. Jeffries, Bakersfield Community Healthcare, offered to help develop a program description for KHS's Palliative Care Program.</p>	<p><input checked="" type="checkbox"/> ACTION: Dr. Melendez moved to approve the 2024 UM Improvement Program Description, 2024 UM Program Workplan and 2023 UM Program Evaluation, seconded by Mr. Kennedy. Motion carried.</p>	
OPEN FORUM	There were no issues presented for discussion	N/A	N/A
NEXT MEETING	Next meeting will be held Wednesday, May 9, 2024 at 7:00 am.	<input checked="" type="checkbox"/> CLOSED: Informational only.	N/A
ADJOURNMENT	<p>The Committee adjourned at 8:35 am</p> <p><i>Respectfully submitted: Amy L. Daniel; Executive Health Services Coordinator</i></p>	N/A	N/A

For Signature Only – EQIHEC Minutes 02/08/24

The foregoing minutes were APPROVED AS PRESENTED on:

_____ Date

_____ Name

The foregoing minutes were APPROVED WITH MODIFICATION on:

_____ Date

_____ Name