

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

October 28, 2022

**UPDATED**

## **Medi-Cal Rx Prior Authorization and Claims Appeal Process**

Dear Provider,

The Department of Health Care Services (DHCS) recently updated their communication regarding the reinstatement of Prior Authorizations (PA). The reactivation of the prior authorization has unique parameters that are spelled out in a number of bulletins from DHCS. DHCS just issued this clarifying bulleting regarding the process for Pharmacy Provider and Prescriber PA Appeals.

The updated DHCS notice regarding the process of Prior Authorizations Appeals can be found here:

[https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.10\\_A\\_PA\\_ClaimAppeals\\_Reminder.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.10_A_PA_ClaimAppeals_Reminder.pdf)

Repeated information:

### **Prior Authorization Reinstatement Reference Guide**

[https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.08\\_A\\_PA\\_Reference\\_Guide.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.08_A_PA_Reference_Guide.pdf)

### **Phase I, Wave III list of Drugs Impacted by Prior Authorization Reinstatement**

[https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.08\\_A\\_PhaseI\\_WaveIII\\_List\\_of\\_Drugs\\_Impacted\\_PA\\_Reinstatement.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.08_A_PhaseI_WaveIII_List_of_Drugs_Impacted_PA_Reinstatement.pdf)

### **Medi-Cal Rx Phase I, Wave III – Frequently Asked Questions**

[https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/fag/Reinstatement\\_Plan\\_Phase\\_I\\_Wave\\_III\\_FAQ.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/fag/Reinstatement_Plan_Phase_I_Wave_III_FAQ.pdf)

KHS posts all bulletins on the KHS website, [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com), choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire  
Deputy Director of Provider Network  
Kern Health Systems