May 30, 2025

Monthly Technical Assistance Call for Enhanced Care Management and Community Supports Services

Dear Provider,

To better support your team with Enhanced Care Management (ECM) and Community Supports (CSS), we are pleased to offer a reoccurring **monthly Technical Assistance (TA) call** for PCP offices.

These 30-minute sessions are intended to serve as an open forum where your team can bring **any questions, concerns, or issues** related to ECM and CSS. Whether you need help with submitting referrals, understanding eligibility requirements, or simply want clarification on program details, we are here to support you.

Details:
• **When:** Second Monday of every month
• **Time:** 9:00 AM – 9:30 AM
• **Where:** Microsoft Teams
• **First Session:** Monday, June 9th (**Join the meeting now**)

We encourage your team to attend as needed and bring any questions or topics for discussion.

Thank you for your continued partnership, and we look forward to supporting you through these sessions.

Provider Bulletins are available on the KHS website. Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.