



PROVIDER *bulletin*

January 7, 2022

MCRx Prior Authorization Issue

Dear Pharmacy:

KHS was recently informed of another edit active in MCRx that is causing further work arounds. If a claim billed to MCRx exceeds \$20,000, then the claim rejects. Regardless if the drug itself is \$20,000 or if dispensing 3 months of a medication and that dispensing exceeds \$20,000, a rejection may occur. Although contrary to the published Transition Policy, an authorization will be needed by MCRx.

DHCS/MCRx Transition Policy:

<https://medi-calrx.dhcs.ca.gov/home/education>

KFHC has no more insight on how to resolve, nor the authority to override/solve these issues. If you are having problems after attempting this fix, please contact MCRx for further assistance at 1-800-977-2273. Escalated issues should be forwarded to the Clinical Liaison at MCRx.

More information regarding the MCRx program can be found at the MCRx website, <https://medi-calrx.dhcs.ca.gov/home/>. KHS has posted valuable information received from the DHCS on the KHS website regarding the transition. Please visit www.kernfamilyhealthcare.com.

We appreciate your cooperation as we work together through this transition. We want to thank you again for the valuable service you provide to our members. If you have any questions, please contact your Provider Relations Representative.

Sincerely,
Bruce Wearda, R.Ph.
Director of Pharmacy