

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

January 6, 2026

Medicare (D-SNP) Provider Frequently Asked Questions (FAQ)

Dear Provider,

Kern Family Health Care has created a concise, easy-to-navigate version of our provider manual called the Provider FAQs and Knowledge Base. This new short-form FAQ is designed to help you quickly find answers to common questions about D-SNP eligibility, authorization, claims, pharmacy processes, and more.

For quick access to prior authorization lists, covered drugs, and other key resources, use the links provided in the FAQ. The full provider manual remains available on the website for comprehensive information.

The short-form FAQ is available on the Provider Resources section of the KHS website under Manual and Forms (DSNP Medicare):

https://res.cloudinary.com/dpmykpsih/image/upload/kern-site-353/media/8989c44cdb484795bb7ec7a456040669/provider-faqs-and-knowledge-base_january-2026.pdf

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements. If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt #5.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems