

November 2, 2023

UPDATED

Medi-Cal: How to Resolve Reject Code A6 for Orally Administered Enteral Nutrition Claims

Dear Provider,

The Department of Health Care Services (DHCS) published a bulletin outlining the steps how to resolve a reject code A6 for orally administered enteral nutrition claims. The main focus is how to resolve the issues involved when trying to determine if the claim should be covered under Medicare Part B.

A link to the bulletin detailing the way to resolve reject code A6 may be found here:

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacynews/2023.11 A How to Resolve Reject A6 Orally Administered Enteral Nutrition Claims.pdf

KHS posts all bulletins on the KHS website, <u>www.kernfamilyhealthcare.com</u>, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire Deputy Director of Provider Network Kern Health Systems