



PROVIDER *bulletin*

February 2, 2022

Pharmacy Transition Q&A

Dear Provider:

In an effort to provide answers to some frequently asked questions, Kern Family Health Care (KFHC) would like to provide you a Q &A document for future use:

Q: If a drug requires a Prior Authorization (PA), can the pharmacy submit the PA on behalf of the prescriber?

A: Yes, a pharmacy can submit a PA to Magellan

Q: How can a PA be submitted to Magellan (Medi-Cal Rx PBM)?

A: A PA can be submitted to Magellan via the Provider Portal, fax, and mail

Q: Where can I find additional details regarding Medi-Cal Rx?

A: www.medi-cal.ca.gov or the KHS website: www.kernfamilyhealthcare.com under pharmaceutical services

Q: Can a pharmacy bill medical supplies to KFHC through KFHC PBM?

A: Yes. An ICD-10 value must accompany the claim. When entering the ICD-10 value, do not enter the period. Alphanumeric characters only.

Q: What medical supplies can be billed to KFHC?

A: Blood Pressure Machines, Braces (wrist/ankle/back/neck), Crutches/canes, Hand Sanitizer, Incontinence Supplies, Nebulizers & Supplies, Ostomy Supplies, Tablet Cutter, T.E.D. Hose, Thermometers

Q: How do I process a MCRx PBM claim when KFHC previously approved the drug/service?

A: Per the DHCS Transition Policy, for up to 180 days post MCRx cut over, do not enter a prior authorization number on the PBM claim.

Q: Where do I find the Contract Drug List (CDL), enteral, and product lists?

A: CDL and enteral – <https://medi-calrx.dhcs.ca.gov/home/>
Supplies - <https://www.medi-calrx.dhcs.ca.gov/provider/forms/> under Covered Products Lists



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We appreciate your cooperation as we work together through this transition. We want to thank you again for the valuable service you provide to our members. If you have any questions, please contact your Provider Relations Representative at 661-664-5000.

Sincerely,

Bruce Wearda, R.Ph.
Director of Pharmacy