

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

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January 23, 2025

**Updated**

## **Medi-Cal: Reversing Fee-for-service Pharmacy Claims to Refund a Paid Claim**

Dear Provider,

The Department of Health Care Services (DHCS) published a bulletin noticing providers on the proper procedure to refund a fee-for-service pharmacy claim paid by Medi-Cal Rx or the previous California Medicaid Management Information System Fiscal Intermediary (CA-MMIS FI).

A link to the bulletin regarding how to maintain pharmacy claim data integrity and refund a paid pharmacy claim may be found here:

- [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/publications/2025.01\\_A\\_Reversing\\_Fee-for-Service\\_Pharmacy\\_Claims\\_to\\_Refund\\_Paid\\_Claim.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/publications/2025.01_A_Reversing_Fee-for-Service_Pharmacy_Claims_to_Refund_Paid_Claim.pdf)

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Bruce Wearda  
Director of Pharmacy  
Kern Health Systems