



PROVIDER *bulletin*

July 26, 2021

Primary Diagnosis Code

Kern Health Systems (KHS) has noticed claims being received which are not billed with the primary diagnosis indicated for the services being rendered. This is a reminder to please bill the primary diagnosis which will indicate the primary reason the member had a medical appointment. All other diagnosis codes can be included as secondary to the primary reason for services rendered.

Example: If the patient has Juvenile Diabetes , Cerebral Palsy, and an Upper Respiratory Infection – and the reason for the visit is to treat the Upper Respiratory Infection – the diagnosis order should be URI first and then JD and CP as secondary diagnoses.

Example: If the patient has Juvenile Diabetes , Cerebral Palsy, and an Upper Respiratory Infection – and the reason for the visit is to discuss and evaluate the condition of Cerebral Palsy – the diagnosis order should be CP first and then JD and URI as secondary diagnoses.

We still require all the diagnosis for the patient, but the order is important to accurately report the reason for the encounter and tracking for the state.

Location on Paper Claim Form:

UB04: Primary DX is in Box 66. Secondary Diagnoses are listed in boxes 67A-67Q.

CMS1500: Primary DX is in box 21A. Secondary DXs are listed in 21B-21L.

Electronic Claim: Loop and Segment for Primary DX:ns0:HI C02201: Diagnosis Type Code ABK; ns0:HI C02202: ICD10 DXCode no decimal

Secondary DX is ns0:HI C02201: Diagnosis Type ABF; ns0:HI C02202: ICD10 DXCode no decimal

Third DX is ns0:HI C02201: Diagnosis Type ABF; ns0:HI C02202: ICD10 DXCode no decimal.

If you have any questions, please feel free to contact Provider Relations at 661-664-5000.

Thank you,

Melissa Lopez

Melissa Lopez

Provider Relations Manager

