



# PROVIDER *bulletin*

December 16, 2020

Dear Provider,

KHS is dedicated to improving the health status of our members. In June 2020, KHS submitted its Population Needs Assessment (PNA) to the Department of Health Care Services. The goal of the PNA is to improve health outcomes for KHS members and ensure that KHS is meeting the needs of its members through:

1. Identification of member health needs and health disparities;
2. Evaluation of current health education, cultural and linguistic, and quality improvement activities and available resources to address identified concerns; and
3. Implementation of targeted strategies for HE, C&L, and QI programs and services to address member needs.

An area of concern identified through the PNA data review is that members who identified as Black/African American were the least likely ethnic group to complete all recommended immunizations by 2 years of age. According to the CDC, delayed or skipped immunizations offers no known benefits to children and increases their risk for vaccine-preventable diseases that range from mild to severe and life-threatening. To encourage members to access pediatric preventive care services, KHS launched its [Member Rewards Program](#).

To access the full PNA report and read KHS' PNA Action Plan, please visit the Community Reports section of our website: [2020 Population Needs Assessment](#)

If you have questions or comments regarding KHS' PNA Report and Action Plan, please feel free to email me at [isabelc@khs-net.com](mailto:isabelc@khs-net.com).

Thank you,

Isabel Silva, MPH, CHES  
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