



# PROVIDER *bulletin*

April 11, 2022

## Eligibility

Dear Provider,

Eligibility should be checked at each visit. Kern Health Systems offers various options to check member eligibility including:

- KFHC Provider Portal
- KFHC DIVA (661) 664-5185
- AEVS 800-456-2387

When a member presents to your office and provides a different phone number or address than what KHS has on file, please instruct the member to contact the Department of Human Services at (877) 410-8812 or visit [www.benefitscal.com](http://www.benefitscal.com)

KHS posts all bulletins on the KHS website, [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com), choose Provider, then Bulletins.

If you have any additional questions or need assistance with the Provider Portal, please contact your Provider Relations Representative at (800) 391-2000.

Thank you,  
Melissa McGuire  
Provider Relations Manager