

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

February 6, 2024

UPDATED

Medi-Cal: Error Notification: Omission of the Prior Authorization Form for Notice of Action Letters Mailed Between November 26, 2023, and December 26, 2023

Dear Provider,

The Department of Health Care Services (DHCS) published a bulletin noticing providers of an omission to attach a document to Notice of Action Letters mailed to providers between November 26, 2023, and December 26, 2023.

A link to the bulletin describing the failure to attach the required document and next steps may be found here:

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2024.02_A_Omission_of_PA_Form_Notice_of_Action_Letters.pdf

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems