

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

September 14, 2023

UPDATED

Medi-Cal Rx: 30-Day Countdown to Reinstatement Claim Reject Code 76: Plan Limitations Exceeded

Dear Provider,

The Department of Health Care Services (DHCS) will be reinstating the Claim Reject Code 76: Plan Limitations Exceeded. Shortly after rolling out MCRx, many, if not all Drug Utilization Review (DUR) edits were inactivated. MCRx is slowly over phases reintroducing these edits. This edit covers minimum and maximum quantities billed, days supply, quantity limits, maximum quantities per day, and number of fills for a specific time period.

A link to the bulletin on the reinstatement of Claim Reject Code 76 may be found here:

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_A_30-Day_Countdown_Phase_IV_Lift_3.pdf

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems