



PROVIDER *bulletin*

January 15, 2021

Billing Multiple Claims for the Same Member on the Same Date of Service

Dear Provider:

Please ensure you are billing the appropriate modifier when rendering more than one service to the same member on the same date of service to avoid having claims deny as a duplicate:

- ❖ **Modifier 76:** same provider is billing more than one claim which includes the same CPT/HCPCS code for the same member on the same date of service
- ❖ **Modifier 77:** various providers under the same Tax ID are billing more than one claim which include the same CPT/HCPCS codes for the same member on the same date of service

Ambulance/Transportation Provider

Anytime you are billing for multiple trips on the same day, you must use the appropriate modifier, or your claims may get denied as a duplicate.

- ❖ Anytime you are billing for the same HCPCS code for the same member on the same day, you **MUST** use modifier 76.

Failure to utilize the appropriate modifiers may result in a duplicate denial of your claim. If you have questions, please contact your Provider Relations Representative at (661) 664-5000.

Thank you,

Melissa Lopez
Provider Relations Manager
Kern Health Systems