

August 1, 2022

Population Needs Assessment

Dear Provider,

KHS is dedicated to improving the health status of our members. In June 2022, KHS submitted its updated Population Needs Assessment (PNA) to the Department of Health Care Services. The goal of the PNA is to improve health outcomes for KHS members and ensure that KHS is meeting the needs of its members through:

- 1. Identification of member health needs and health disparities;
- 2. Evaluation of current health education, cultural and linguistic, and quality improvement activities and available resources to address identified concerns; and
- 3. Implementation of targeted strategies for HE, C&L, and QI programs and services to address member needs.

Review of the PNA data revealed routine preventive care services for members 21 years of age and younger and timeliness of early prenatal care continue to be areas of concern. In an effort to encourage members to access these services, KHS continues to offer its <u>Member Rewards</u> <u>Program</u>.

To access the full PNA report and read KHS' Action Plan, please visit the Community Reports section of our website: <u>2022 Population Needs Assessment</u>.

If you have questions or comments regarding KHS' PNA Report and Action Plan, feel free to contact me at <u>isabelc@khs-net.com</u>.

Thank you,

Isabel Silva, MPH Director of Health Education, Cultural and Linguistic Services