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Hot Topics

A Friendly Reminder Regarding Credentialing & Re-credentialing Applications



KHS now utilizes CAQH Proview Applications. In May 2023, a Provider Bulletin was posted to our website with a variety of resources, quick references and how-to videos.

In order for CAQH Proview to be utilized by KHS, you must ensure your attestation is current and authorize global access or designate Kern Family Health Care access. KHS will still accept the California Physician Participating Application (CPPA); however, for compliance purposes, it must be the newest version dated 2013 or 2023.

Effective January 1, 2024, CPPA versions prior to 2013 will not be accepted and will be returned requesting completion of the newer version and any updated KHS additional supplemental forms. All supplemental forms for requesting an application will soon be updated and available on the KHS Website. You may continue to send your requests for applications to your Provider Representative or KHS Credentialing email at credentialing@khs-net.com.

Professional Liability Certificate of Insurance—New Credentialing Requirement

Effective January 1, 2024 all Professional Liability Certificates of Insurances must include the provider name(s) who are covered under that certificate. If the insurance carrier does not list the names on the policy, the Groups must submit a roster of providers who are covered, or the declaration page with the provider's name.

Self-Insured insurance must also include the provider names or a group roster.



Thank you!

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Social Media!**



New Providers

ECM/Case Management

- Independent Living System LLC
- Pathway Family Services
- Universal Healthcare MSO

DME

- Yummy Mummy

Family Planning

- FPA Womens Health

Hospice

- Heavenly Hospice Care, Inc.

Ophthalmology

- Hollywood Eye Associates

Hot Topics

December Highlights from Quality Improvement:

The New Year is just around the corner, and our MCAS medical record retrieval vendor, Cotiviti, will be reaching out to your practice soon after. Cotiviti's team will request documentation supporting the completion of:

- Children's vaccines and blood lead results
- Adolescent vaccines
- Management of hypertension (blood pressure) and diabetes (HgbA1c)
- PAP/High risk HPV testing
- Timely prenatal and postpartum care.

A friendly reminder: with each medical record you send to Cotiviti, please add a demographic summary that includes the patient's name, date of birth, and importantly, the Client Identification Number (CIN). All this information can be found on the member's Medi-Cal ID card, and helps reduce the number of record requests you may receive from our team.

Please feel free to reach out to your Kern Family Provider Relations Representative and MCAS Team if you have any questions or concerns.

Welcome



**From your Provider Network Management Team
at Kern Family Health Care!**