

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

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May 24, 2023

**UPDATED**

## **Medi-Cal Rx: Emergency Fill for Unbreakable Packages**

Dear Provider,

The Department of Health Care Services (DHCS) provided guidance on the handling of medication that are used for an emergency fill that come in unbreakable packages.

A link to the bulletin on the process to handle emergency fills for unbreakable packages may be found here:

[https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Emergency\\_Fill\\_Unbreakable\\_Packages.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Emergency_Fill_Unbreakable_Packages.pdf)

KHS posts all bulletins on the KHS website, [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com), choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire  
Deputy Director of Provider Network  
Kern Health Systems