

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

March 28, 2024

Provider Portal Outpatient Notifications

Dear Provider,

Kern Health Systems (KHS) will no longer send Outpatient Notifications (authorization decisions) via fax to network providers. KHS will notify network providers via the Provider Portal regarding an outpatient notification. Network providers will have the option to print outpatient notifications via the Provider Portal.

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems