

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

December 13, 2024

Long Term Care Continuity of Care Update

Intermediate Care Facility for Individuals with Developmental Disabilities & Subacute Care Facilities

Dear Provider,

Effective January 1, 2024, Intermediate Care Facilities for Individuals with Developmental Disabilities (ICF/DD) and Subacute Care Facilities were integrated into the Long-Term Care (LTC) benefit. As part of this transition, Kern Health Systems (KHS) ensured a seamless process by providing continuity of care (CoC) for members residing in these facilities.

KHS members residing in an ICF/DD or Subacute Care Facility were granted an automatic 12-month continuity of care period. **However, the continuity of care period is set to expire 12/31/2024.**

KHS Members or their authorized representatives may request an additional 12-month continuity of care period beyond the initial term. Please note this is not an automatic request and should be initiated by the member or representative by calling the KHS Member Services Department at 1-800-391-2000.

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems