

PROVIDER Bulletin



KERN HEALTH SYSTEMS

February 15, 2024

Payspan Portal Production Maintenance

Dear Provider,

Kern Health Systems was notified that Payspan will be performing a system maintenance during the time period listed below. During this time Payspan may be temporarily unavailable. We apologize for any inconvenience. If you have questions, please contact the KHS Provider Relations Department at 1-800-391-2000.

Scheduled Maintenance Periods

February 17th, 2024, 5:00pm ET – February 18th, 2024, 2:00am ET

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 661-664-5000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems