



September 9, 2025

Member Rewards Program (MERP) Updates

Dear Provider,

As part of our ongoing efforts to enhance the effectiveness of our Member Rewards Program (MERP), the Quality Performance team has completed a review to ensure the program continues to provide meaningful value to our members.

This review focused on aligning rewards with the most impactful health behaviors and outcomes. Based on this analysis, we are making a few targeted adjustments to help maximize the benefit of each reward.

New Reward Added:

- Childhood Immunization Status (CIS) – Flu Vaccine: \$25 (Effective 9/1/25)

Retired Rewards:

- Chlamydia Screening (CHL) (Effective 8/31/25)
- Follow-Up After ED Visit for Substance Use (FUA) (Effective 8/15/25)
- Follow-Up After ED Visit for Mental Illness (FUM) (Effective 8/15/25)

Reward Amount Adjustments:

- Prenatal and Postpartum Care – Timeliness of Prenatal Care (PPC-Pre): reduced from \$50 to \$30 (Effective 8/31/25)
- Lead Screening for Children (LSC): reduced from \$25 to \$15 (Effective 8/31/25)

We appreciate your continued partnership and support in helping our members access high-value care. Please direct any questions or concerns to Quality Performance.

Thank you for your ongoing commitment to improving quality, equitable outcomes for our members!

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.