

December 27, 2021

Dear Provider,

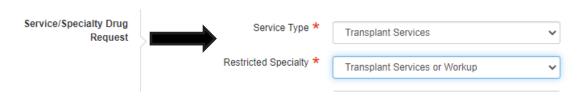
Effective January 1, 2022, all major organ transplants, currently not within the scope of many Medi-Cal managed care plans, will be carved into all plans statewide for all Medi-Cal members enrolled in a plan.

Major Organ Transplants Authorization Request

If you feel a KHS member needs a major organ transplant an authorization will need to be submitted via the KHS Provider Portal.

Submission of Outpatient and Inpatient Authorizations:

Outpatient and Inpatient authorizations for major organ transplants have two new selections added to the Service Type and Restricted Specialty dropdowns. Under Service Type please select "Transplant Services" and under Restricted Specialty please select "Transplant Services or Workup." Screenshot below.



For more information regarding major organ transplants, please refer to the Provider Bulletin below. To access please right click and select open hyperlink.

Microsoft Word - MOT Provider Bulletin (cloudinary.com)

If you have any questions, please reach out to your Provider Relations Representative at 661-664-5000

Thank you,

Amisha Pannu Deputy Director of Provider Network Kern Health Systems