Kern Family Health Care **Provider** Newsletter



BULLETINS

- <u>Early and</u>
 <u>Periodic</u>
 <u>Screening</u>,
 <u>Diagnostic</u>
 <u>and</u>
 <u>Treatment</u>
 <u>Medi-Cal for</u>
 <u>Kids & Teens</u>
- <u>Prior</u>
 <u>Authorization</u>
 <u>List Updates</u>
- <u>Notice of</u> <u>Survey</u>
- <u>Reminder:</u>
 <u>Continuity of</u>
 <u>Care</u>
- <u>Educational</u>
 <u>Article:</u>
 <u>NSAIDS</u>
 <u>Kidney Injury</u>

Vital Updates

Enhanced Care Management Educational Training Opportunities

Beginning in November, the Enhanced Care Management (ECM) Department will be offering a series of educational training sessions via Teams. Meeting invitations have been sent out via TEAMs and a Provider Bulletin with session details will follow. Additionally, we have begun providing Care Coordination training for Program Providers. Please anticipate an email from our ECM Program Coordinator, Jocelyn Knowles to schedule your session. If you've not yet heard from Jocelyn, you are welcome to email her at Jocelyn.Knowles@khs-net.com.

Prior Authorization List Updates

Effective October 1, 2024 KHS has made changes to the Prior Authorization List. These changes included the review of the CPT codes that require prior authorization. The changes resulted in an overall reduction of authorization across our network. However, a small of procedure codes were added to the list. For more information please click <u>here</u>. The Prior Authorization List is posted on the KHS website, please click <u>here</u>.

Vital Updates

Billing Multiple ER Visits

- Facilities billing multiple emergency room (ER) visits on the same date of service should include the following information:
 - For subsequent ER visits on the same day, include a repeat modifier with the 0450 revenue code or Z7502 CPT code on the claim.
 - Providers can also complete the admission date in Field 12 and the discharge hour in Field 16 on the UB04 form.
- Failure to include the appropriate modifier or discharge hour will result in the denial of the second ER facility claim.
- State Encounters will accept modifier -76, -77, or -27 for repeat services on the same date by the same provider for the Z7502 code.
- Example below:

L			d		1.1	1	
	42 REV. CD.	43 DESCRIPTION	44 HCPCS / RATE / HIPPS CODE	45 SERV. DATE	46 SERV. UNITS	47 TOTAL CHARGES	48 NON-COVERED CHARGI
1	0450		51702:UA	20240114	1 UN	382.00	
2	0450		Z7502:76	20240114	1 UN	1707.00	
з							

New October Vendors

SPECIALTY: DERMATOLOGY

 California Dermatology Institute PC (DBA: California Dermatology Institute)

ECM CASE MANAGEMENT

• Be Finally Free

SPECIALTY

Sundeep Grandhe MD Corporation
 (DBA: Central Valley Pain Management)

URGENT CARE

• Palmdale Urgent Care Inc.

SNF

 Inland Valley Partners LLC (DBA: Inland Valley Care & Rehab Center)

HOSPICE

• US Medtrade Hospice Inc.

TRANSPORTATION (NMT & NEMT)

 Dagnachew Fantaye (DBA: DSN Transportation LLC)



Supporting Breast Cancer Awareness: How Providers Can Close Care Gaps

For nearly 40 years, October has been recognized as Breast Cancer Awareness Month. Front-line healthcare providers are uniquely positioned to offer invaluable education and services, raising awareness about the importance of breast cancer screenings.

The Centers for Disease Control and Prevention (CDC) addresses how social needs can impact a woman's ability to stay current with mammograms. Factors such as social isolation, job loss or reduced hours, and unreliable transportation are just a few examples. The CDC recommends assessing patients for health-related social needs and connecting them with resources to help alleviate these challenges.

Enhancing access to care through coordinated weekend or evening events and offering reliable transportation, such as services from our Kern Family Transportation Department (800-391-2000), can significantly reduce these barriers.

Here are some useful topics and tips to share with patients to help ease anxiety about mammograms:

- Infographic: 7 Things to Know About Getting a Mammogram | American Cancer Society
- <u>Mammography Saves Lives</u>
 <u>American College of Radiology</u>
 <u>(acr.org)</u>
- Breast Cancer Awareness: Infographic | Johns Hopkins Medicine



Take advantage of every visit to check for gaps in care. Special outreach can be conducted for those due for a mammogram, using the non-compliant members list available in your provider portal. Members aged 50 to 74 are eligible for a \$25 gift card each year when they complete their screening. This Breast Cancer Screening measure is also part of the provider incentives program.

To learn more about rewarding members for prioritizing their health and achieving your MCAS goals, contact your Kern Family Health Care Provider Network representative or MCAS team!



Congratulations to the winners at the

Inaugural Health Equity & Quality Awards Scan the QR code below to watch the featured video on each winner!



Innovation Award **Clinica Sierra Vista**

Quality Progress Award Vanguard Medical Corporation





Quality Excellence Award Shafter Pediatrics

Outstanding Health Equity Champion Award Dr. Kimberly Dixon





Community Impact Award Community Action Partnership of Kern

Community Collaboration Award Kern County Department of Human Services





Educational Partnership Award Lamont Elementary School District