



August 2, 2023

Locum Tenens Credentialing

Dear Provider,

Historically Kern Health Systems (KHS) has approved locum tenens providers in accordance with KHS Policy 4.01, Section 2.9. KHS has often been lenient in the approval timeframes of locum requests, receiving them well after services are rendered.

KHS would like to remind practices that locum requests should be made to KHS **prior** to rendering services to KHS members. KHS will only retroactively approve locum credentialing for providers meeting KHS established locum tenens criteria up to a maximum of 14 calendar days from date of receipt. A request in writing must be sent to KHS accompanied by the KHS Locum Tenens Request Form and indicate the requested start date for locum tenens credentialing.

Claims received for services rendered prior to the locum tenens effective date may be denied.

If you have any questions, please feel free to contact your Provider Relations Representative directly.

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems