



# PROVIDER *bulletin*

November 8, 2021

## Population Needs Assessment

Dear Provider,

KHS is dedicated to improving the health status of our members. In June 2021, KHS submitted its updated Population Needs Assessment (PNA) to the Department of Health Care Services. The goal of the PNA is to improve health outcomes for KHS members and ensure that KHS is meeting the needs of its members through:

1. Identification of member health needs and health disparities;
2. Evaluation of current health education, cultural and linguistic, and quality improvement activities and available resources to address identified concerns; and
3. Implementation of targeted strategies for HE, C&L, and QI programs and services to address member needs.

An area of concern identified through the PNA data review is that members 21 years of age and younger did not access routine preventive care services. In an effort to encourage members to access pediatric preventive care services, KHS continues to offer its [Member Rewards Program](#).

To access the full PNA report and read KHS' 2021 PNA Action Plan, please visit the Community Reports section of our website: [2021 Population Needs Assessment](#)

If you have questions or comments regarding KHS' PNA Report and Action Plan, please feel free to email me at [isabelc@khs-net.com](mailto:isabelc@khs-net.com).

Thank you,  
Isabel Silva, MPH, CHES  
Director of Health Education, Cultural and Linguistic Services