

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

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November 6, 2024

## Clariss Health – Second Notice

Dear Provider,

Kern Health Systems (KHS) recently contracted with a company called Clariss Health who will be assisting with auditing various high-dollar claims and will also be conducting APR-DRG coding review. Clariss could be contacting your office to request medical records and or itemized bills to support the audit process. Clariss will send a letter indicating they are assisting KHS with claims audits and will specify what information is necessary. Please only send the documentation requested. **It is also important for your office to respond in a timely manner as many of these requests are time sensitive.**

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia  
Provider Relations Manager  
Kern Health Systems