



PROVIDER *bulletin*

October 21, 2021

Provider Portal JIVA Update

Dear Provider:

Kern Health Systems will be updating the Provider Portal JIVA system during the time period listed below. During this time, the authorization tab will be temporarily unavailable. We apologize for any inconvenience. If you have any questions, please contact the KHS Provider Relations Department at (661) 664-5000.

Scheduled Maintenance Periods

Beginning Friday, October 22nd, 2021 5:00 pm through Saturday, October 23rd, 2021 at 12:00 pm.

Thank you,

Melissa Lopez
Provider Relations Manager
Kern Health Systems