

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

February 3, 2026

Ordering, Referring, and Prescribing (ORP) Provider Enrollment Updates

Dear Provider,

As a reminder, effective September 27, 2025, the web page for Ordering, Referring and Prescribing (ORP), which included enrollment validation lookup tool, is no longer available. Providers that bill for ORP goods or services by another provider are required to list the National provider Identifier (NPI) of the provider who order, referred to or prescribed the goods or services being billed. The Department of Health Care Services (DHCS) is requiring the ORP provider must now be enrolled as a participating provider in Medi-Cal with a Type 1 (individual) NPI, even if the provider does not send claims directly to Medi-Cal for the services they furnish.

Providers must be enrolled in the Medi-Cal FFS Program directly by March 31, 2026. Providers and billers may check the Profile of Enrolled Medi-Cal FFS Providers on the CHHS Open Data Portal to verify enrollment. Please see link below:

- <https://data.chhs.ca.gov/dataset/profile-of-enrolled-medi-cal-fee-for-service-ffs-providers/resource/d652b210-ec3d-4a92-b7e0-e55c3dc7dc7dc>

New Prospective Providers (under existing contracts): Kern Health Systems (KHS) will accept confirmation (screenshot or email) of application submission. Please note - Participation is only allowed for 120-days from submission date – DHCS will make final decision at 180-days or sooner

Existing/Current Providers (under existing contracts): Provider not found to be enrolled will be removed from the KHS Provider Directory and may potentially be termination if not enrolled by **March 31, 2026**. Providers may submit proof of application submission for continued participation; however, if DHCS denies application or does not process within 120-days of application submission, KHS is required to terminate the provider until enrollment is completed and approved.

Please refer to the bulletin below for more information:

- [ordering-referring-and-prescribing-orp-provider-enrollment-updates.pdf](#)

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems