



PROVIDER *bulletin*

December 8, 2020

Dear Provider,

Kern Health Systems will be performing a system upgrade during the time period listed below. During this time some systems will be temporarily unavailable. This will include JIVA which is used to submit authorizations via the KHS Provider Portal. We apologize for any inconvenience. If you have questions, please contact the KHS Provider Relations Department at (661) 664-5000.

Scheduled Upgrade Period

December 11, 2020 5:00pm – December 13, 2020 5:00pm

Thank you,

Melissa Lopez
Provider Relations Manager

