

What You Need To Know About Medi-Cal Rx

Medi-Cal Rx is a new Medi-Cal pharmacy benefit program that will manage and pay for your Medi-Cal pharmacy benefits instead of Kern Family Health Care (KFHC) beginning January 1, 2022.

- You will get letters in the mail with more information about this change.

On or Before December 31, 2021

KFHC will still cover your pharmacy benefits through December 31, 2021

- Always bring your KFHC Member ID Card AND your Medi-Cal BIC card with you.
- If you have questions about your medications or your pharmacy benefits, please call KFHC Member Services at 1-800-391-2000 or log in to your KFHC Member Portal account.

Do you have questions about Medi-Cal Rx before January 1, 2022?

- Call the Medi-Cal Member Help Line (1-800-541-5555, TTY 1-800-430-7077), Monday thru Friday, 8am to 5pm.

On or After January 1, 2022

For questions about medications, need help finding a pharmacy or for other pharmacy services

- Call the Medi-Cal Rx Call Center Line at 1-800-977-2273 twenty-four hours a day, seven days a week, or 711 for TTY, Monday thru Friday, 8am to 5pm.
- Visit www.Medi-CalRx.dhcs.ca.gov

Your prescriptions and medications may not have to change. There will be no change in how you pay for your medications.

- Bring your Medi-Cal BIC card to your pharmacy.
- For most members, there is no cost.

