



# PROVIDER *bulletin*

February 3, 2022

## MCAS

Dear Provider,

As mandated by the California Department of Health Care Services (DHCS), Kern Health Systems (KHS) is required to report data for the annual Managed Care Accountability Set (MCAS, formerly referred to as HEDIS). This data is used to determine the quality of care provided to KHS members. KHS will provide your office with a list of member records that will need to be provided to KHS. This information will be used to calculate MCAS/HEDIS performance levels for the measurement year 2021.

KHS will conduct the record retrieval utilizing its own staff as this has been an effective way to collect the data. If your office uses Electronic Health Records (EHR) and have not already provided our Quality Improvement Department access, please contact Provider Relations at (661-664-5000). For providers who cannot provide EHR access, KHS Quality Improvement (QI) staff will work with you to review and retrieve records.

Provider offices will receive a letter containing more details and contact information in the next few days. Thank you for your support with this and if you have any questions, please contact the Provider Relations Department at (661) 664-5000.

Sincerely,

Melissa McGuire  
Provider Relations Manager  
Kern Health Systems

