

PROVIDER Bulletin



KERN HEALTH SYSTEMS

June 23, 2022

Initial Health Assessment Audit

Dear Provider,

In accordance with DHCS Policy Letter (PL) 08-003, the California Department of Health Care Services (DHCS) requires all Medi-Cal members to receive an initial health assessment within 120 days of enrollment. An Initial Health Assessment (IHA) consists of a history and physical examination and an Individual Health Education Behavioral Assessment (IHEBA) or “Staying Healthy” Assessment (SHA).

Completing a timely IHA provides an opportunity for members to establish a relationship with their PCP. It also allows you to obtain necessary health care and preventative services information to support the member in achieving positive health outcomes and improving their overall health status.

DHCS requires Medi-Cal health plans to monitor assigned Medi-Cal members to ensure their PCP has completed an IHA within the first 120 days of enrollment. Beginning July 2022, Kern Health Systems (KHS) will be conducting Bi-Annual Chart Audits to monitor timely completion of IHA’s for KHS members. If a new member assigned to your practice is selected in the random audit, KHS Quality Improvement will be sending a letter identifying which medical records will be needed from you to satisfy the DHCS required monitoring.

Additional Resources can be found on:

<https://www.kernfamilyhealthcare.com/providers/quality-improvement/initial-health-assessment-ih-resources/>

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems