



KERN HEALTH SYSTEMS

June 8, 2023

Medi-Cal Renewals

Dear Provider,

During the PHE, Medi-Cal beneficiaries have not been required to complete a renewal of eligibility annually. Effective April 1, 2023, the DHCS resumed the requirement for beneficiaries to complete Medi-Cal renewals annually. Eligible individuals will **lose** coverage starting in June and monthly thereafter (based on their renewal month) if they do not complete the required renewal process.

Under the member eligibility tab in the KHS Provider Portal, KHS has added an indicator so your office can identify which members are due to complete the renewal process. Please help us and ensure you are educating members at their visits of the importance of completing their renewal requirements or they will lose coverage. Below is a screenshot of what the Gap in Care will look like for a member who has not completed their Medi-Cal renewal.

Gaps in Care

Status	Description	Last Visit
Completed	Cervical Cancer Screening	
Due	COVID-19 Vaccine	
Due	MCAL Renewal due by June 10, 2023	



If you would like a comprehensive list of all members assigned to your practice who are due to complete their Medi-Cal renewal within the next 60 days, please reach out to your Provider Relations Representative at 800-391-2000.

Medi-Cal beneficiaries can complete their annual renewal and report changes to their Medi-Cal case online. Beneficiaries can create an online account by going to www.benefitscal.com. Members can also call us at 1-800-391-2000 and we will help them complete the renewal process. Please visit the following site for a list of all locations a KHS member can visit if they need help completing their Medi-Cal renewal packet:

<https://www.kernfamilyhealthcare.com/keeping-medi-cal-coverage/>

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems