



November 2022

Hot Topics!

Fresh Start Program (Tobacco Cessation Program): It's not easy to quit and you don't have to let your patients do it alone! KFHC offers a 4-class series that meets 1 time per week, online. The classes will inspire tobacco and nicotine users to overcome addiction and will provide a supportive group to encourage quitting. For each class completed, members will be rewarded with a gift card from \$25 to \$40. Members can choose gift cards from various retailers, that can total up to \$130 per series to help them quit smoking and stay healthy! Learn more about the program: kernfamilyhealthcare.com

Health and Wellness Service Notice: Winter Flu Season
<https://www.kernfamilyhealthcare.com/members/facts-about-influenza-flu/>

Prior Authorization – The KHS Prior Authorization List gets updated monthly, be sure to check prior to rendering services. The list can be found under the Provider Resources section of the Provider Tab of the KHS website:
<https://www.kernfamilyhealthcare.com/clientfiles/getfile/PA-List.pdf>

Billing Updates- Birthweight is required on all newborn UB04 claims. Birthweight will be identified with Value Code 54, must be in grams in value code, as it appears in box 39, example:

39 CODE	VALUE CODES AMOUNT	40 CODE	VALUE CODES AMOUNT	41 CODE	VALUE CODES AMOUNT
54	3330.00				
80	1.00				

Recent Bulletins

- MMCE Phase II Dual Eligible
- Balance Billing
- Proposition 56
- Monkeypox Testing
- Medi-Cal RX Diabetic Suppl Processing Update
- Provider Appointment Availability Survey
- Family Planning – APL 22-011
- Medi-Cal RX Reinstatement of Prior Authorization Phase Brand Medically Necessary
- Long Term Care Carve-In

KHS uses Provider Bulletins to communicate updates and regulatory requirements with our contracted providers/facilities.

To Access all KHS Bulletins, please visit the Provider section of the KHS website:
<https://www.kernfamilyhealthcare.com/providers/bulletins/>

Prior/Retro Auth and Claims Disputes information
<https://res.cloudinary.com/dpmykpsih/image/upload/kern-site-353/media/afdc7e84702f4e9badd50d993c426d5b/prior-retro-authorization-requests-and-claims-disputes.pdf>

Welcome to Our Newly Contracted Providers!

- **BillionToOne**
Specialty Laboratory
- **Height Street Skilled Care**
SNF
- **100 Plaza**
Laboratory & Pt Center Site
- **Sunshine Behavioral Health**
Mental Health
- **Shah MD Inc**
Anesthesiology

For more information on all contracted KHS providers, you can visit our online provider directory at:
<https://www.kernfamilyhealthcare.com/members/find-a-doctor-hospital-or-clinic/>

For more information on any of the topics above, or any question, please contact your Provider Relations Representative at 1-800-391-2000, or visit the KHS website at www.kernfamilyhealthcare.com