

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

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January 19, 2023

**UPDATED**

## **Medi-Cal Rx Remider: Clear Browser Cache**

Dear Provider,

The Department of Health Care Services (DHCS) issued a bulletin on pharmacies and providers that regularly use the Medi-Cal Rx (MCRx) Secured Provider Portal to clear their web browser cache.

A link to the bulletin on the browser cache clearing may be found here:

[https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.01\\_A\\_Reminder\\_Clear\\_Browser\\_Cache.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.01_A_Reminder_Clear_Browser_Cache.pdf)

KHS posts all bulletins on the KHS website, [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com), choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire  
Deputy Director of Provider Network  
Kern Health Systems