

PROVIDER Bulletin



**KERN HEALTH
SYSTEMS**

January 6th, 2025

Enhanced Care Management (ECM) Program Provider Trainings 2026

ECM Providers Only

Training	Overview	Date	Time	Link
Community Supports Department Overview	KHS Community Supports Department will provide an overview of the services they offer.	1/23/2026	9:00am-9:40am	Teams
Re-Authorization Training	KHS ECM Trainer will review the re-authorization process via the Provider Portal.	2/6/2026	9:00am-10:00am	Teams
Overview of ECM Populations of Focus	Subject Matter Experts will provide an overview of each ECM Population of Focus.	2/26/2026	9:00am-10:00am	Teams
Outreach and Engagement	Care Coordinators will provide an overview of Outreach and Engagement.	3/6/2026	9:00am-9:40am	Teams
Comprehensive Assessment, Care Management Plan, POC/MDT Best Practices	ECM Nurses will provide education on the following topics mentioned.	3/20/2026	9:00am-9:40am	Teams
Enhanced Coordination of Care\Member and Family Supports	Care Coordinators will provide an overview of the following topics mentioned.	4/3/2026	9:00am-9:40am	Teams
Health Promotion	Nurses will provide an overview of Health Promotion.	4/17/2026	9:00am-9:40am	Teams
Transitional Care Services	ECM Nurses will provide an overview of Transitional Care Services.	5/1/2026	9:00am-9:40am	Teams

Provider Bulletins are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.