

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

January 6<sup>th</sup>, 2025

## Enhanced Care Management (ECM) Program Provider Trainings 2026

**ECM Providers Only**

Training	Overview	Date	Time	Link
<b>Community Supports Department Overview</b>	KHS Community Supports Department will provide an overview of the services they offer.	1/23/2026	9:00am-9:40am	<a href="#">Teams</a>
<b>Re-Authorization Training</b>	KHS ECM Trainer will review the re-authorization process via the Provider Portal.	2/6/2026	9:00am-10:00am	<a href="#">Teams</a>
<b>Overview of ECM Populations of Focus</b>	Subject Matter Experts will provide an overview of each ECM Population of Focus.	2/26/2026	9:00am-10:00am	<a href="#">Teams</a>
<b>Outreach and Engagement</b>	Care Coordinators will provide an overview of Outreach and Engagement.	3/6/2026	9:00am-9:40am	<a href="#">Teams</a>
<b>Comprehensive Assessment, Care Management Plan, POC/MDT Best Practices</b>	ECM Nurses will provide education on the following topics mentioned.	3/20/2026	9:00am-9:40am	<a href="#">Teams</a>
<b>Enhanced Coordination of Care\Member and Family Supports</b>	Care Coordinators will provide an overview of the following topics mentioned.	4/3/2026	9:00am-9:40am	<a href="#">Teams</a>
<b>Health Promotion</b>	Nurses will provide an overview of Health Promotion.	4/17/2026	9:00am-9:40am	<a href="#">Teams</a>
<b>Transitional Care Services</b>	ECM Nurses will provide an overview of Transitional Care Services.	5/1/2026	9:00am-9:40am	<a href="#">Teams</a>

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.