

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

---

June 19, 2025

## Update on LTC Medi-Cal Reimbursement Rates

Dear Provider,

Kern Health Systems (KHS) would like to notify you of an important update regarding the recent changes to the Medi-Cal Reimbursement Rates in our system. The new rates have been successfully updated in our system, however, because the billed charges on the original claims were less, our system is not paying out the new rate. **KHS will not require providers to rebill claims.** Instead, we are updating the system to bypass the “lesser of” logic. This will allow us to **reprocess** all claims and apply the new higher rate.

We estimate the update to take approximately 2 weeks to complete. Any claims where the adjustment resulted in a negative balance will be corrected during this process. We appreciate your patience and understanding.

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.

Sincerely,

Kristie Onaindia  
Provider Relations Manager  
Kern Family Health Care